CITY OF
FORT LAUDERDALE

SMART WATER METER PROGRAM

Agenda

- What is the Smart Water Meter Program?
- How do Smart Water Meters work?
- Key Benefits
- Current Status
- FAQ
- Stay Connected

What is the Smart Water Meter Program?

The City of Fort Lauderdale is rolling out a **Smart Water Meter Program** to upgrade approximately **65,000** water meters, enabling automatic reading, improved water efficiency, and proactive leak detection.

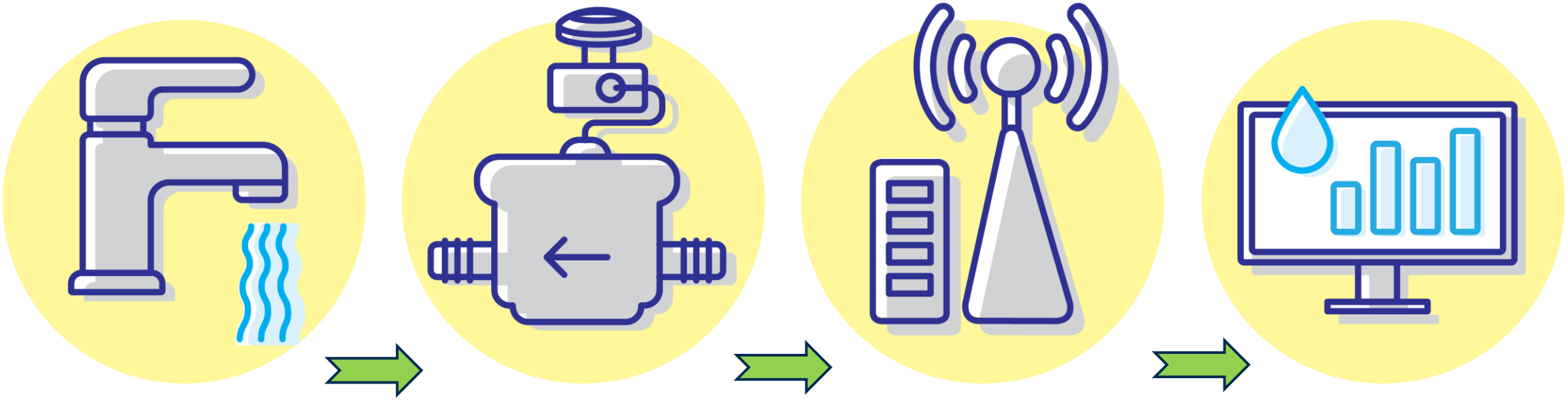
The **first phase of installation** began **in late 2025** and includes **replacing meters** according to our billing cycle schedule, organized by neighborhood clusters.

Customers will be able to **view their hourly usage** at a future date to help them better understand and manage their water consumption.

The City is committed to **keeping customers informed** throughout every step of this process to ensure a smooth transition to the new system.

How do Smart Water Meters work?

Smart water meters track water usage hourly, allowing the City to remotely read meters and provide customers with near real-time information about their water consumption.



WHEN YOU TURN YOUR WATER ON

WATER FLOWS THROUGH YOUR SMART METER

WATER USAGE DATA IS SENT WIRELESSLY TO THE CITY FOR BILLING

HOURLY USAGE WILL BE AVAILABLE FOR CUSTOMERS TO VIEW, NEAR REAL-TIME

Key Benefits

These are the key benefits you can expect from the Smart Water Meter Program:

Remote Reading
Fewer service vehicles on the road and fewer property visits to get timely water usage information.

Improved Water Management
Near real-time hourly usage insights enable better understanding of consumption and smarter conservation decisions

Reading Accuracy
Updated technology provides hourly usage measurements for more accurate billing

Timely Leak Alerts
Early identification and notification helps spot and address leaks quickly to avoid damage and waste

FAQ Examples

Here are some questions customers may have about the Smart Water Meter Program, with answers. Please visit SpotlightFTL.com for more (link on final slide).

General Information	***What is the Smart Water Meter Program?***	The City of Fort Lauderdale is upgrading all water meters to smart meters. These devices automatically track your water usage multiple times daily, allowing the City to remotely read the meter and provide you with up-to-date information about your water consumption.
Benefits & Features	***How can I save money using smart metering?***	Smart meters track your water usage in near real-time, helping you detect leaks early. Additionally, you can set up personalized alerts for high water usage and adjust consumption habits accordingly.
Installation Process	***Will I be notified before installation?***	Yes, the City will send communications a few weeks before your scheduled installation. The installer will also knock on each customer's door prior to installation with post-notification.

What's Next?

Neighbors will receive notification that their Smart Meter is coming. The installation process should be minimally disruptive.

NEW SMART WATER METERS ARE COMING SOON!

Water meter upgrades will begin in your neighborhood in the coming weeks.

The City of Fort Lauderdale is upgrading water meters citywide to new smart meters that improve accuracy, reliability, and service. These advanced meters provide near real-time data to help detect leaks faster and ensure better customer service.

What This Means for You:

- Faster leak detection
- More accurate billing
- Better customer service

The City provides more detailed updates on the dedicated Smart Water Meters project page. Scan the QR code or visit: https://bit.ly/smartmetersftl

For more information, please contact the dedicated project line at (954) 745-0567, extension 308, or email SmartMetersFTL@brizaga.com.

CITY OF FORT LAUDERDALE

Smart meters mean better service and a more sustainable future for Fort Lauderdale!

Pre-installation Postcard

New Meter Installation

New Smart Water Meter

STAY CONNECTED

There are several ways to get program updates and answers to any questions about the Smart Water Meter program!

Visit SpotlightFTL.COM

Follow the City of Fort Lauderdale on social media:

FTLcity.info/connect

Call us on the Smart Water Meter Hotline:

954-745-0567, Extension 308

Send us an Email:

SmartMetersFTL@brizaga.com

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THANK YOU!